

## Looking for Service Technicians

**What are we looking for:** Are you service technician paid hourly and not rewarded for getting the job done? Are you paid commission but have to pay for and provide your own vehicle, uniforms, gas, insurance and maintenance? Have it both ways... We pay a highly competitive commission, provide the vehicle, fuel, maintenance, uniforms, & customers; you just provide basic tools, customer-focused attitude and experience fixing appliances.

**Who are we:** Family owned and operated since 1972, De Anza Appliance provides a trained office staff that prepares you for success completing the call in the first visit by prescreening likely failing parts. When customers notice you do a great job and shout on social media or speak with the office you're rewarded with customer service bonuses. You'll receive full benefits including medical, dental, and vision insurance, paid holidays, vacation accrual, and sick days, plus an employee purchase program for replacement parts.

**Here's what you need:** 2+ years' experience in the field as an appliance repair technician (or 1+ years' experience with equivalent technical or trade school), basic understanding of electrical, HVAC, and plumbing, a high school diploma (or equivalent), a clean driving record and background check. Our next technician should be familiar and comfortable with Electrolux, GE, Insinkerator, and Whirlpool families of products and can tackle cooking, laundry, and refrigeration appliances. The best candidates will have experience with boutique, high-end, and import brands and comfortable getting under the hood and taking diagnostics on anything.

**Minimum Qualifications:** High School Diploma or equivalent and one of the following:

- 1-year experience as an appliance service technician and appliance / trade school graduate  
or
- 2+ years' experience as an appliance service technician.

Competence with online, illustrated parts look-up and mobile technology. Ability to compute basic arithmetic, algebra and geometry. Excellent oral and written communication skills. Maintain a class "C" driver's license in good standing. Experience working on major brands including Electrolux, GE, Insinkerator, and Whirlpool family of products. Ability to handle six or more service calls a day.

**Desired Qualifications:** Associates Degree. Top candidates will have experience with all major household appliances (cooking, dishwashers, food disposal, laundry, refrigeration, ventilation) and a variety of brands especially but not limited to: Bosch, Broan, Capital, Dacor, DCS, Fisher & Paykel, LG, Miele, NuTone, Speed Queen, Samsung, Sub-Zero, Thermador, Viking, Waste King, Wolf, Zephyr and others. Ability to handle eight or more service calls daily and to work occasional weekends. Sealed system certification and multi-lingual highly desirable.

To Apply please send your resume, cover letter, and any relevant training and certifications to [chris.boucher@deanzaappliance.com](mailto:chris.boucher@deanzaappliance.com). For more information, visit [www.deanzaappliance.com](http://www.deanzaappliance.com), our [Facebook](#) page and, [Yelp](#) reviews.

